

SUCCESS STORY

# Enabling a growing business

beneva



**Migrating to Guidewire after a complex coming together allowed for growth and future company evolution**



Three older systems will ultimately be replaced with one



The new system can manage five times more records than the previous one



Highly future-proof system

CLOUD



DATA ANALYTICS



THE CHALLENGE

## Integrate mutual insurance company systems after coming together

- Beneva, the largest mutual insurance company in Canada\*, was created in 2020 following the coming together of La Capitale and SSQ Insurance
- The new company needed to integrate mission-critical systems and processes from the two separate organisations, and to accommodate the much greater volume of business and process complexity after coming together
- Beneva also wanted to be able to migrate to the cloud in the near future, to take advantage of the flexibility and additional capabilities that cloud offers

THE ENGAGEMENT

## A three-year partnership to implement all Guidewire modules

- GFT is working closely with Beneva on a three-year partnership to identify and analyse the organisation's needs and opportunities to implement the Guidewire platform
- At its largest point, more than 60 GFT experts were working on the project to migrate to Guidewire ClaimCenter, PolicyCenter and BillingCenter

THE BENEFIT

## A simple, powerful system for future growth

- A single system will ultimately replace three previous ones, reducing the user training required, boosting employee satisfaction and freeing up staff for higher-value activities once change management has supported employee adoption of the system
- GFT provided impartial advice on navigating the complexities of a merger through the implementation of Guidewire and helps Beneva plan around future Guidewire features and market trends
- GFT is helping Beneva leverage the out-of-the-box functionality of Guidewire, instead of customising it, helping to reduce total cost of ownership and to realise the implementation's true power

\* Policyholders of contracts issued by an insurance company of Beneva Group Inc. are members of SSQ Mutual and La Capitale Civil Service Mutual