

Transformation and modernisation of core insurance systems

Success story

Implementation of the full Guidewire InsuranceSuite on the Cloud



New digital and multichannel capabilities



Lower TCO



Faster time to market for new products

CLOUD



THE CHALLENGE

Modernise core insurance systems to accelerate time to market of new products

- One of France's largest insurance companies wanted to transform its business core systems to be able to accelerate the time to market for new commercial auto products.
- The new core system had to respond to the requirements of the digital era, in particular with regards to multi-channel capabilities, automation and product flexibility.
- GFT validated that the Guidewire suite could support the insurer's future business intents and business model.

THE ENGAGEMENT

Implementation of the full Guidewire InsuranceSuite on the Cloud

- GFT designed and leads a 3+ year full business and IT transformation roadmap
- Multidisciplinary and agile implementation teams in France, Canada and Poland, involving project managers, insurance business experts and Guidewire/technical professionals.
- A first release of two new commercial auto products, including an upgrade from v9 to v10, executed on a 10 months timeframe.
- Complex environment of 220+ Integration points
- Build new product models, Business Gap Analysis, Guidewire functional/technical training and Full inception leading to staffing and implementation plan of Guidewire PolicyCenter, ClaimCenter, BillingCenter, Digital Portals, Datahub and GuidewireSuite Integration.
- Customer Data migration projects (greenfield, customer, billing, policy, claim) using Big-bang and on-renewal approaches
- Moved from on-premise to cloud infrastructure during implementation and currently building a DevOps practice

THE BENEFIT

Greater business agility to rapidly launch products, using digital channels, in response to market demand

- New digital and multi-channel capabilities
- Automation and flexibility regarding product offerings per distribution channels
- Lower TCO by moving to Guidewire cloud offering and AWS infrastructure
- High performance, highly available solution